

Terms of Service

sallsa.ai - operated by JT holding GmbH
Effective: March 16, 2026

1. Scope

These Terms of Service (hereinafter "Terms") govern the use of the B2B outreach automation platform provided at sallsa.ai and app.sallsa.ai (hereinafter "Platform" or "Service"), operated by JT holding GmbH, Thierseestr. 15d, 6330 Kufstein, Austria, registered with the Commercial Register of the Regional Court of Innsbruck under FN 593407h, VAT ID ATU78831025, Managing Director: Jurij Tkaciov (hereinafter "Provider").

By registering for and using the Platform, the user accepts these Terms. Any deviating or supplementary terms of the user shall not become part of the contract unless the Provider expressly agrees in writing.

2. Description of Services

The Platform enables registered users to automate B2B outreach activities via LinkedIn. The Service includes:

- Identification and qualification of potential business contacts (leads) based on publicly available data
- AI-powered personalization of outreach messages
- Management and tracking of LinkedIn connection requests and messages
- Team management and campaign overview

The Platform exclusively processes data accessible through the user's own LinkedIn account. The Provider does not build its own contact database and does not buy or sell personal data of third parties.

3. Registration and User Account

Use of the Platform requires registration. The user warrants that all information provided during registration is truthful and complete. The user must keep login credentials confidential and immediately notify the Provider of any unauthorized use of their account.

4. Prices and Payment

Current prices and plans are displayed on the Platform. All prices are net plus applicable VAT. Payments are processed by Stripe. The Provider does not store full payment card details. In case of payment default, the Provider reserves the right to restrict or suspend access.

5. User Obligations and Acceptable Use

The user agrees to:

- Use the Platform exclusively for lawful B2B communication
- Comply with LinkedIn's Terms of Service
- Not send spam or unsolicited mass communications
- Not use the Platform for fraudulent, misleading, or unlawful purposes
- Promptly respect opt-out requests from leads

The user acts as the Data Controller under GDPR for the lawfulness of processing personal data through the Platform. The Provider acts as Data Processor pursuant to Art. 28 GDPR.

6. Data Protection

Details on the processing of personal data are set out in the Privacy Policy and Data Processing Agreement (DPA), which form an integral part of these Terms.

Data currency notice: Leads that have not accepted a connection request within 60 days are automatically deleted from the system to ensure data accuracy and GDPR compliance. All lead data is retained for a maximum of 90 days. For active communications, data is retained for the duration of the business relationship.

7. Limitation of Liability

The Provider shall be liable without limitation for damages arising from injury to life, body, or health, as well as for damages caused intentionally or through gross negligence. Otherwise, liability is limited to foreseeable, contract-typical damages and capped at the total fees paid by the user in the preceding 12 months. Liability for lost profits, indirect damages, and consequential damages is excluded to the extent permitted by law.

8. Term and Termination

The contract is concluded for an indefinite period. Either party may terminate with 30 days' notice to the end of a calendar month. The right to extraordinary termination for good cause remains unaffected. The Provider may terminate without notice if the user violates these Terms or applicable law.

9. Amendments to Terms

The Provider reserves the right to amend these Terms with reasonable notice. Changes will be communicated via email or through the Platform. If the user does not object within 30 days, the amended Terms shall be deemed accepted.

10. Final Provisions

Austrian law shall apply, excluding the UN Convention on Contracts for the International Sale of Goods (CISG). The exclusive jurisdiction for all disputes is the competent court in Innsbruck, Austria, to the extent permitted by law.

Should any provision of these Terms be or become invalid, the validity of the remaining provisions shall not be affected.

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